



HENSEL PHELPS
Plan. Build. Manage.

JOBSITE OFFICE
1815 Trinity Street
Austin, TX 78701
512.593.5255

August 3, 2016

Marcos Ozuna
N.O.W. Specialties, Inc.
2122 Country Club Dr. Ste. 280
Carrollton, TX 75006

Subject: 102-772CE – Dell Medical School Phase 1, Stage C/E

Dear Marcos :

I would like to thank and congratulate NOW Specialties, Inc. for the work performed at the Dell Medical School, Stage C/E project. It is very apparent that upper management is heavily engaged in all aspects of the project, especially field operations. Management consistently walks the project and gets into the details of schedule, production, manpower, quality control and safety – holding your field supervision accountable.

The effort and engagement by your team was evident from the get go starting with assisting the project team in finalizing a parapet detail that met the design team's intent, the owner's durability demands, and Hensel Phelps' constructability concerns. In addition, NOW was proactive in helping identify a potential issue, but more importantly a solution, to the metal shingle design that allowed the project to progress on schedule. When challenges presented themselves, NOW stood up to the challenge and was a valuable team player.

As evidenced by the work and engagement performed on Stage C/E, NOW represents the type of qualified subcontractor we hope to work with. Once again, thank you for all the hard work and I look forward to many opportunities to work together in the future.

Sincerely,

HENSEL PHELPS CONSTRUCTION CO.

Erik LaRue
Project Manager